

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

New Plate Reservation

Moi Services Website

User Manual



1. Access to the Service:

To submit a vehicle plate reservation request, go to the traffic services list, select the **New plate reservation** service, and then click the **Start Service** button.

The screenshot displays the E-Services portal interface. At the top, there are navigation tabs for 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES', along with a language selector for 'العربية'. Below the navigation, a search bar is present with the text 'Search here in services'. The main content area is titled 'TRAFFIC SERVICES' and features a grid of service cards. The 'Traffic Profile Services' card is highlighted with a red border. Within this card, the 'New Plate Reservation' service is also highlighted with a red border. Each service card includes an icon, the service name, and a 'Start Service' button. Other services visible include 'View Traffic Profile', 'Update Traffic Profile', 'Applications Status Inquiry', 'Renew Reserved Plate Number', 'Damaged Owned Plate Card Replacement', 'Lost Owned Plate Card Replacement', 'Unique Number Waiver', and 'NON Owned Number Waiver'. A sidebar on the left contains icons for various services such as 'Policing Services', 'Punitive & Reformatory', 'Civil Defence Services', 'Weapons & Explosives', and 'Private Security Business'.



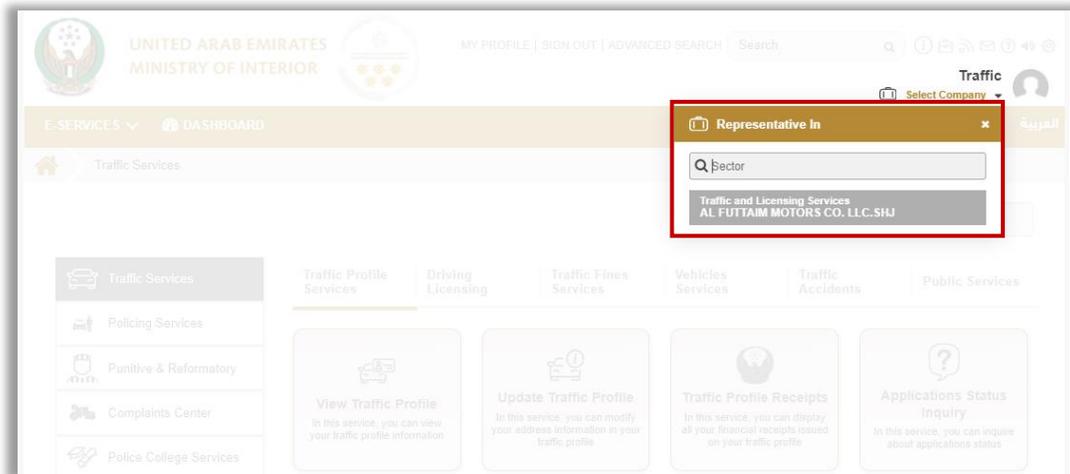
2. Service Steps:

In this service, you can reserve a new plate number. Where the users of this service are divided into 2 main categories:

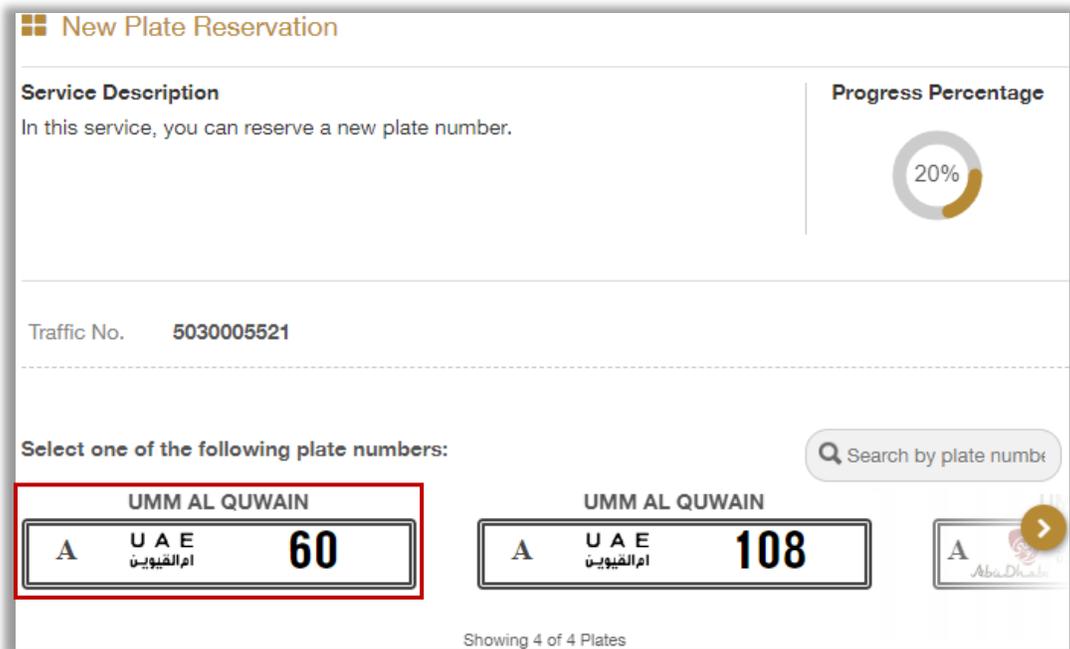
1. Individuals

2. Companies representatives

- If the applicant is a **company representative**, the company must be selected from the top of the screen list first to be able to apply for the service successfully.



1. Choose the plate number to be reserved.





2. Select the plate reservation period which is divided into three main types: 3 months, 6 months and 12 months, then click on **Next** button.

Select one of the following plate numbers:

Search by plate number

UMM AL QUWAIN

A U A E 60
ام القيوين

✓ Selected

UMM AL QUWAIN

A U A E 108
ام القيوين

Showing 4 of 4 Plates

Plate Number **A / UMM AL QUWAIN / 60**

Reservation Period

Service Fees

Payment Gateway

Step: Reservation Period

Reservation Period *

Six Months

Next

3. The service fee will be displayed, to go to the payment gateway click on **Next** button.

Reservation Period

Service Fees

Payment Gateway

Step: Service Fees

Search...

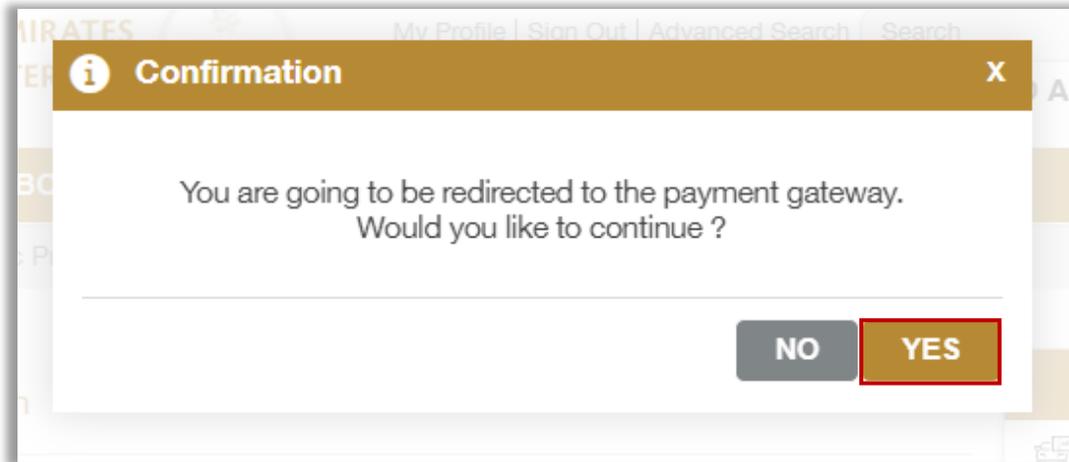
No.	Description	Amount (AED)
1	Booking number plates for a period of 6 months	1000
Total Amount (AED)		1000 AED

Showing 1 to 1 of 1 entries

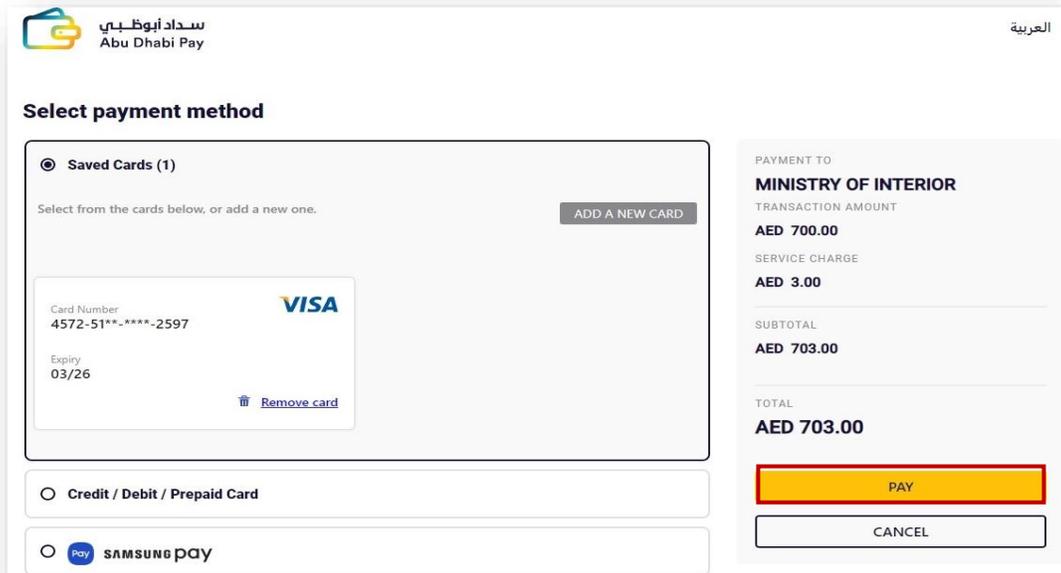
Next



4. Click on **Yes** button to confirm the transition to the payment gateway



5. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.





6. You can evaluate your experience in obtaining the service through the customer **pulse** survey screens shown below.

United Arab Emirates

نبض المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the Website? *

Extremely Dissatisfied

Extremely Satisfied

Next

United Arab Emirates

نبض المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous Submit